

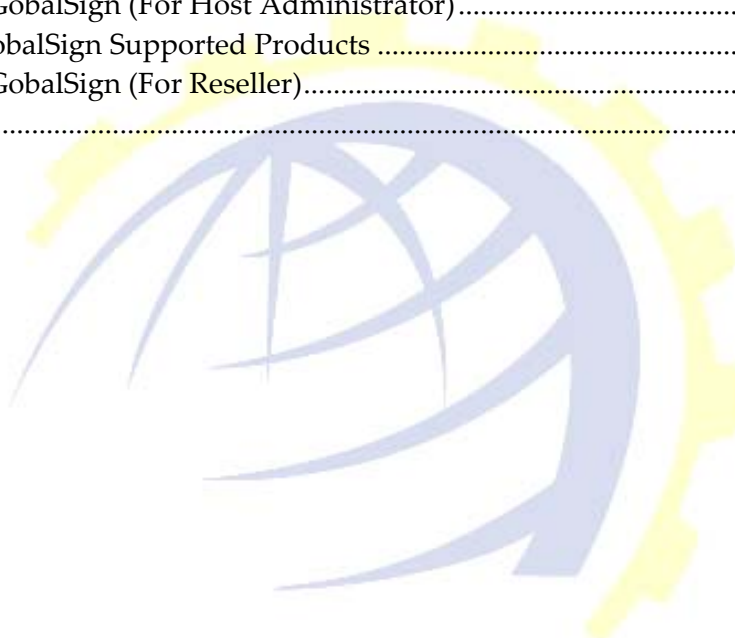


HOSTING CONTROLLER

GLOBALSIGN CONFIGURATION WITH HC *User Manual*

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Proprietary Notice

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Document Conventions

TERMS/ SYMBOLS	WHAT THEY MEAN?
BOLD	The 'Bold & UPPERCASE' text is used to highlight vital terms in the document.
	This symbol is used as a sign for NOTE. It reminds about certain noteworthy steps or takes your attention towards the significant tasks to be done or gives additional information for your ease.
	This symbol is used as a sign for WARNING. It highlights some steps that cannot be skipped or should be followed as stated to avoid errors and confusion.

Target Audience

This document is intended for **HOST ADMINISTRATORS AND RESELLERS** who need to enable and configure **GLOBALSIGN** with **HC**. It explains all the technicalities and functionalities of the configuration process in detail. In addition to that, it also states the required steps to ensure flawless working of **GLOBALSIGN** with **HC**.



It is assumed that you have successfully installed **HC** and performed all the prerequisites to enable and configure **GLOBALSIGN** with **HC**.

Introduction

About HC

It enables web hosting companies to manage all their servers both Windows & Linux through centralized interface. You can add multiple mail servers within a cluster and offer MS-Exchange & SharePoint hosting. You can expand your business with **HC**, from one server to cluster of servers. It allows you to add new clusters as per your requirements.

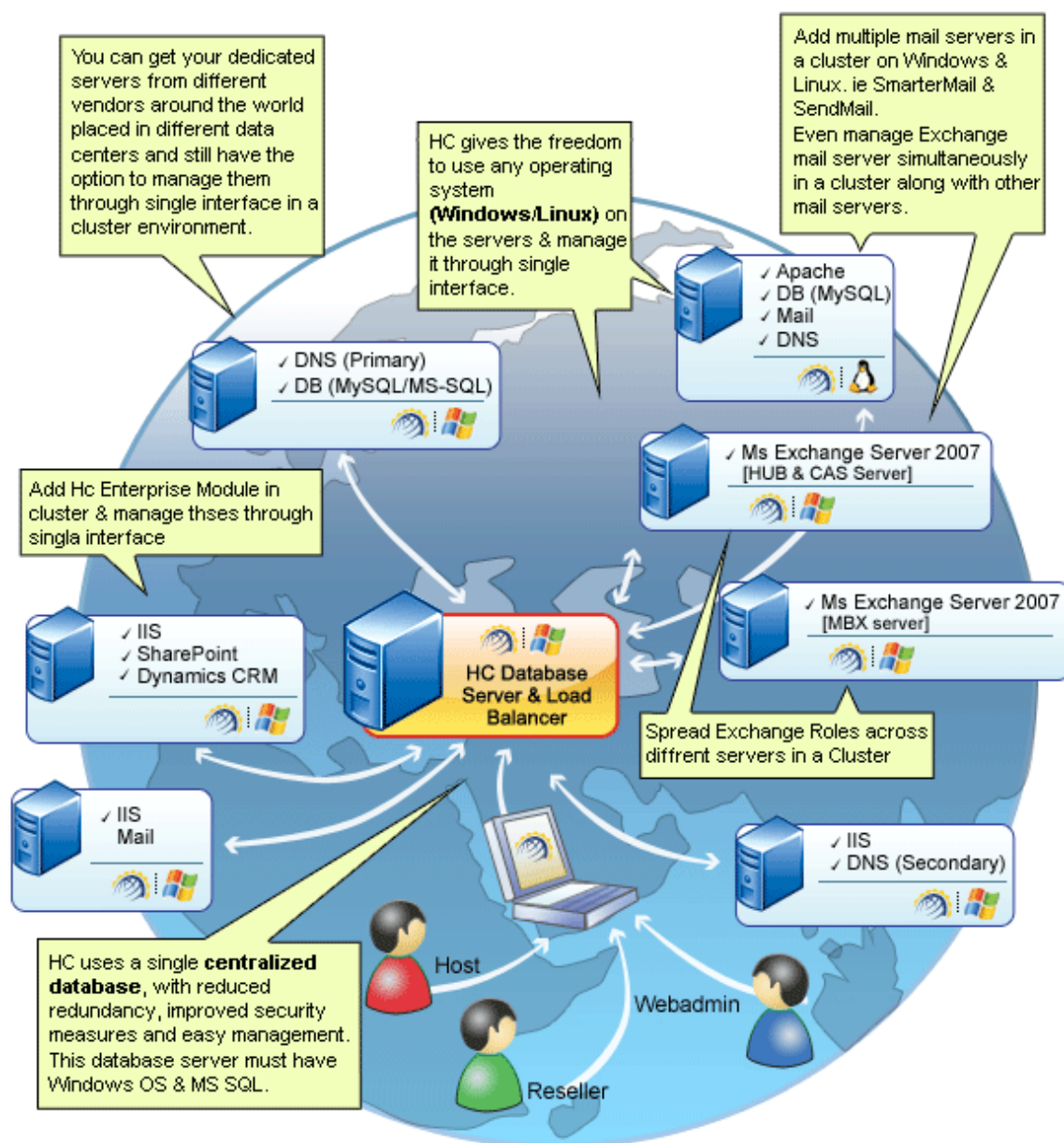
HC Installation

You have to first install it on database server having windows operating system. It can be a standalone server and can have other roles such as Web, Mail and DNS as per your requirements. For further assistance, refer to [HC Installation Guide](#).

HC Pre-requisites and Working

Before Installation, you should know the pre-requisites of **HC**. You have to install **Microsoft SQL Server**. Instead of this, if you want, you can also download **HC** installer, in which **MSDE** is bundled free, depending on your requirements. You have to install Mail Server such as **Mail Enable** or any other. For websites, you have to install **IIS** and **DNS**.

Following figure illustrates working of **HC** in a cluster environment:



About GlobalSign

GLOBALSIGN has been securing identities, websites and transactions, worldwide, since 1996. **GLOBALSIGN** is a well established Certification Authority and SSL Certificate Provider. A leader in public trust services since the very birth of the commercial Internet, **GLOBALSIGN** Certificates are trusted by all popular browsers, Operating Systems, devices, and applications. **GLOBALSIGN** is an expert in providing trusted Certificates and secure mobile technology to cellular and mobile devices. **GLOBALSIGN** has a rich history of investors, including ING Bank and Vodafone. Now,

we are part of a GMO Internet Inc group company - a public company quoted on the Tokyo Stock Exchange (TSE: 9449) whose shareholders include Yahoo! Japan, Morgan.

GlobalSign Configuration with HC

Prior to configure **GLOBALSIGN**, you have to enable it first. Follow the series of steps as stated to avoid faults and errors.

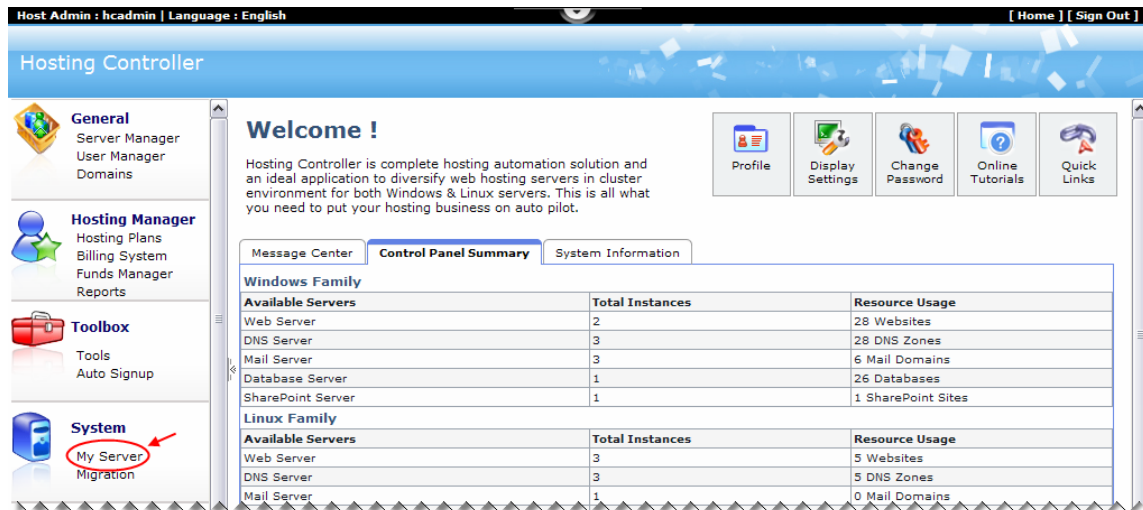
Enable GobalSign

- a) Login to the control panel as a host administrator

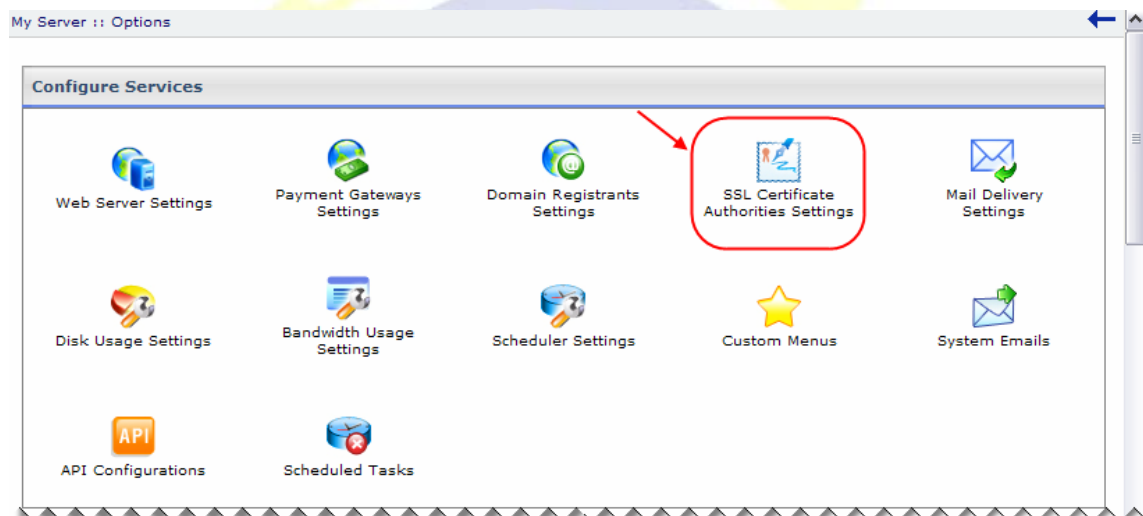


The image shows a web-based login form titled "Control Panel Login". On the left, there is a graphic of a computer monitor with a yellow padlock in front of it. To the right of the graphic, there are three input fields: "Username :" with the text "hadmin" entered, "Password :" with ten dots representing a masked password, and "Language :" with a dropdown menu showing "English". Below these fields are two buttons: "Sign In" and "Reset". A paragraph of text below the buttons reads: "If you have forgotten your password, click on the 'Forgot Password' link to have a reminder sent to you at the e-mail address you specified during registration." Below this text is a link labeled "[Forgot Password]". At the bottom of the form, it says "powered by **Hosting Controller**".

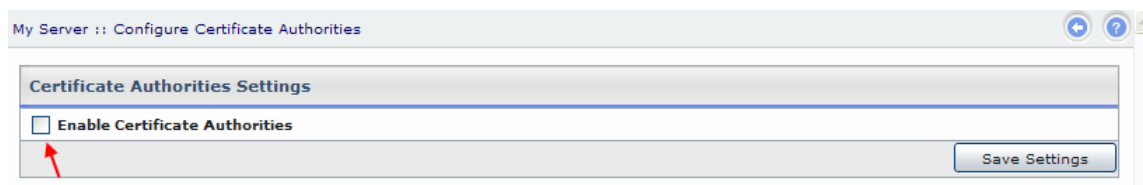
- b) After successful login, following screen is displayed:



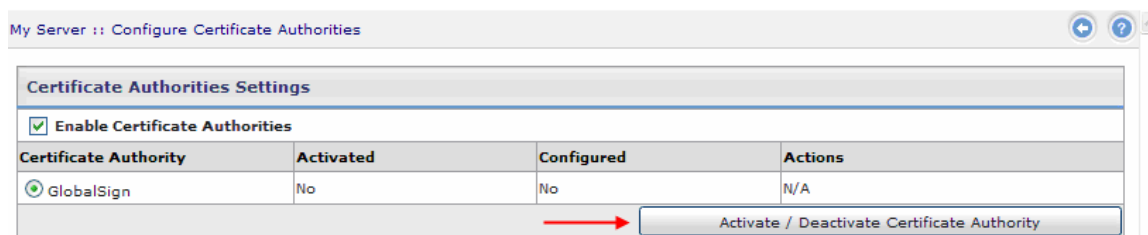
c) Go to “System >> My Server”. It opens following screen:



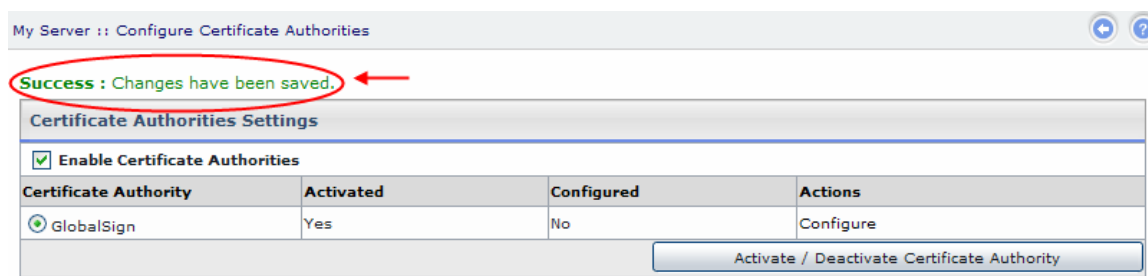
d) Select “SSL Certificate Authorities Settings”. It opens following screen:



e) Select the checkbox “Enable Certificate Authorities”. It displays further options as:



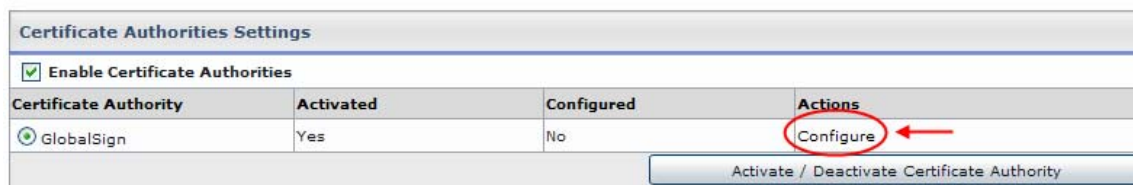
- f) Select “Activate/Deactivate Certificate Authority” to enable **GLOBALSIGN**. It displays the appropriate message as:



That’s it, **GLOBALSIGN** is enabled. Now you must configure it as required.

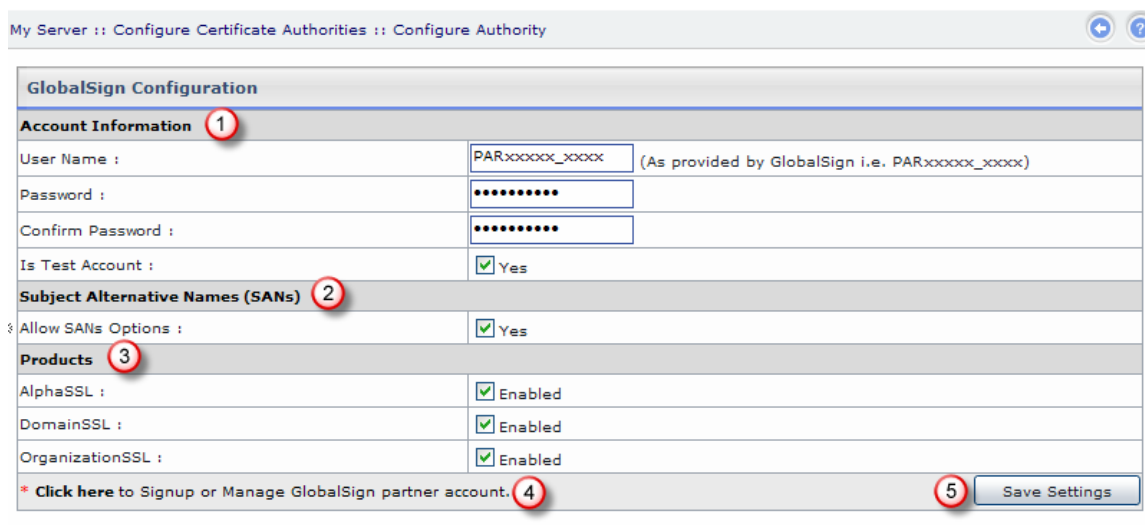
Configure GobaSign (For Host Administrator)

To configure **GLOBALSIGN**, follow the steps as stated:



Prior to configuration, make sure that you have a **GLOBALSIGN** partner’s account as you have to specify that same user credentials here in configuration. The configuration page has a link that directly takes you to the **GLOBALSIGN** website, where you can signup for a partner’s account, if you don’t have any.

a) Select “Configure” to specify settings for **GLOBALSIGN**. It opens following screen:



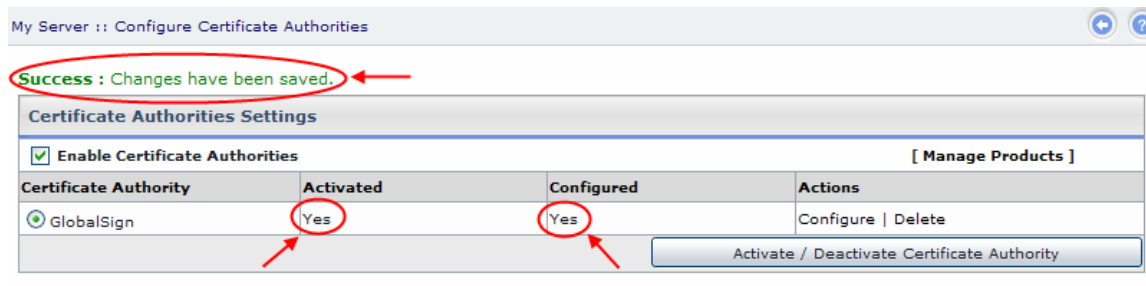
- 1) **Account Information:** Specify your account information, as provided by the **GLOBALSIGN**. Select the checkbox “Yes”, if it is a test account. Otherwise, leave it unchecked.
- 2) **Subject Alternative Name (SANs):** Select “Yes” to allow SANs options. Otherwise, leave it unchecked.

 SAN options are SSL related options that **HOST** may or may not want to be visible to **WEBADMINS**, when they order for SSL certificates.

- 3) **Products:** Select “Enabled” for the products, you want to enable/allow. These are **GLOBALSIGN** supported products. Only the selected products are visible to **WEBADMINS** while adding the SSL.

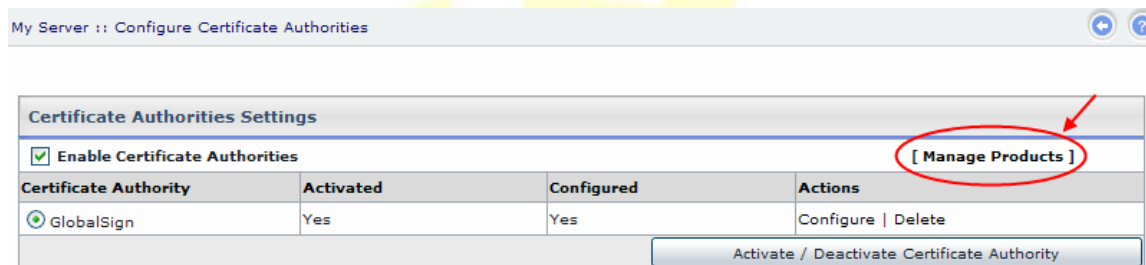
 For details of each of these products, refer to **GLOBALSIGN’S** website as: <http://www.globalsign.com/ssl/>

- 4) **Click here to Signup or Manage GlobalSign partner account:** Select “Click here” to visit the **GLOBALSIGN’S** website to signup for a partner’s account, if you don’t have any.
- 5) **Save Settings:** It allows you to apply the specified changes. It opens following screen:



Manage GlobalSign Supported Products

The Products you have selected during the configuration process, you can manage them as per your requirements.



a) Select “Manage Products”. It opens following screen:

Edit Products 1							2	3	4	5	6	7
Product	1	2	3	4	5	Action	Year Price	Years Price	Years Price	Years Price	Years Price	Current USD
AlphaSSL												
Standard	65.00	117.00	160.00	195.00	228.00	Edit						
Wildcard option	249.00	448.00	612.00	747.00	872.00	Edit						
DomainSSL												
Standard	249.00	448.00	613.00	747.00	872.00	Edit						
Wildcard option	849.00	1528.00	2089.00	2547.00	2972.00	Edit						
Unified Communications (Price to support)	0.00	0.00	0.00	0.00	0.00	Edit						
SubDomain (Price per additional Subdomain)	99.00	178.00	244.00	297.00	347.00	Edit						
Internal IP (Price per additional Internal IP or Server Name)	0.00	0.00	0.00	0.00	0.00	Edit						
OrganizationSSL												
Standard	349.00	628.00	859.00	1047.00	1222.00	Edit						
Wildcard option	946.00	1708.00	2335.00	2847.00	3322.00	Edit						
Unified Communications (Price to support)	0.00	0.00	0.00	0.00	0.00	Edit						
SubDomain (Price per additional Subdomain)	99.00	178.00	244.00	297.00	347.00	Edit						
Internal IP (Price per additional Internal IP or Server Name)	0.00	0.00	0.00	0.00	0.00	Edit						
Additional Fully Qualified Domain Name (Price per additional FQDN)	199.00	358.00	490.00	597.00	697.00	Edit						
PublicIP (Price per additional Public IP Address)	199.00	358.00	490.00	597.00	679.00	Edit						

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- 1) **Product:** These are the products that you have selected during the configuration process.
- 2) **1 Year Price:** It is the 1 year price of each product.
- 3) **1 Year Price:** It is the 2 year price of each product.
- 4) **1 Year Price:** It is the 3 year price of each product.
- 5) **1 Year Price:** It is the 4 year price of each product.
- 6) **1 Year Price:** It is the 5 year price of each product.
- 7) **Action:** It allows you modify the price of each product as required.

b) Select “Edit” to modify the price as required. It displays further options as:

Product :	AlphaSSL Standard
1 Year Price :	65.00 *
2 Years Price :	117.00
3 Years Price :	160.00
4 Years Price :	195.00
5 Years Price :	228.00
 Update Product	

c) Modify price of any/all the year(s) for the selected product such as “Alpha SSL Standard” as required. Select “Update Product” to apply the changes. It displays success message as:

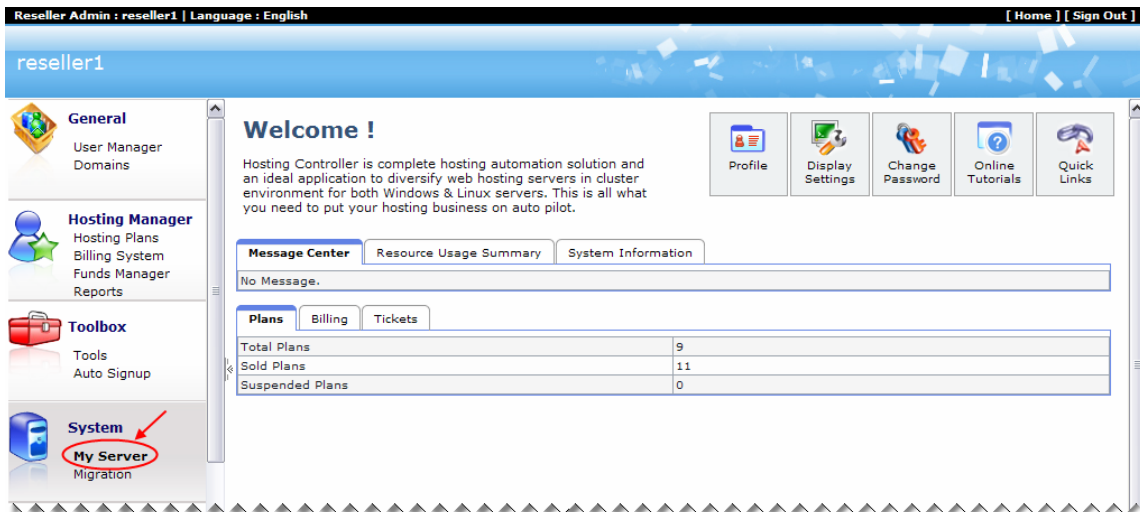
My Server :: Configure Certificate Authorities :: Manage Products

Success : Changes have been saved. 

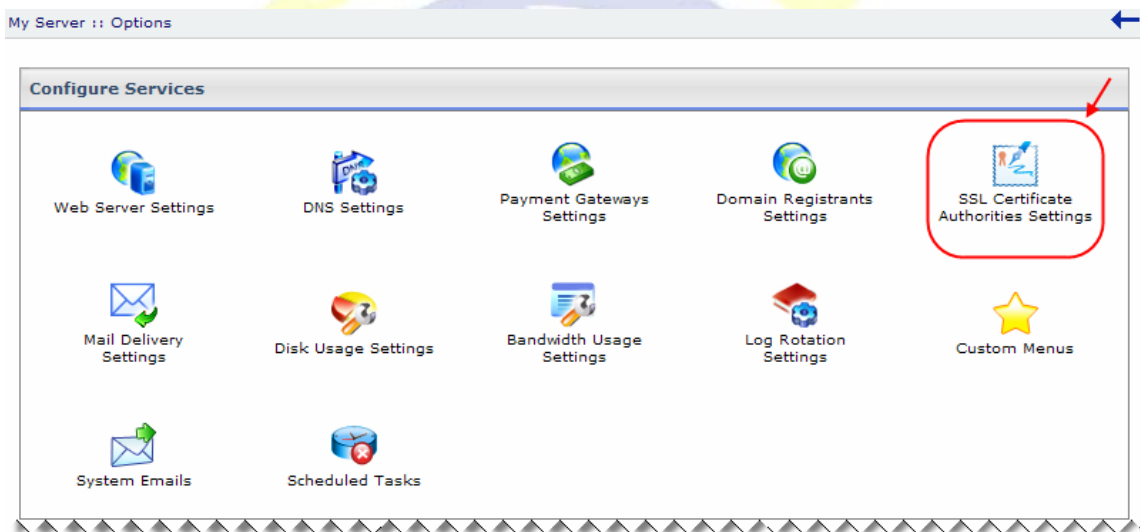
Edit Products						Currency : USD
Product	1 Year Price	2 Years Price	3 Years Price	4 Years Price	5 Years Price	Action
AlphaSSL						
Standard	80.00	100.00	130.00	170.00	200.00	Edit
Wildcard option	249.00	448.00	612.00	747.00	872.00	Edit

Configure GobalSign (For Reseller)

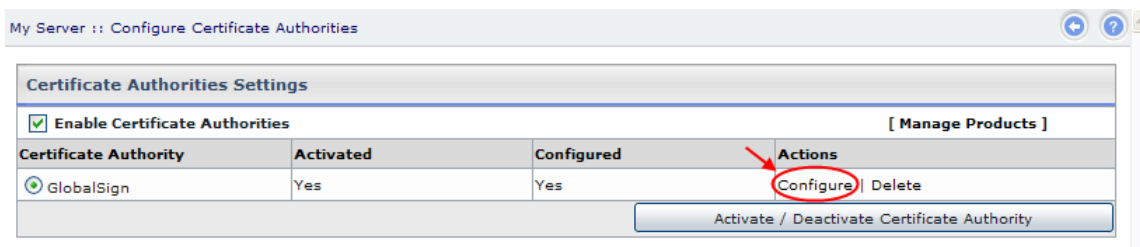
a) Login as a **RESELLER**, it opens following screen:



b) Select “System >> My Server”. It opens following screen:

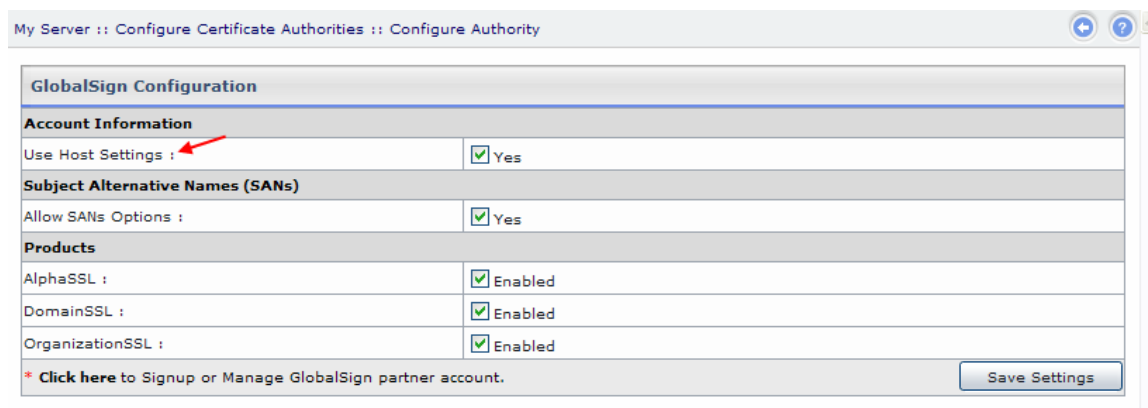


c) Select “SSL Certificate Authorities Settings”. It opens following screen:



You can see that unlike **HOST** level, the Certificate Authorities Settings are already enabled, activated and configured at **RESELLER** level.

- d) To edit the default configurations settings, select “Configure”. It opens the following screen:



My Server :: Configure Certificate Authorities :: Configure Authority

GlobalSign Configuration

Account Information

Use Host Settings : ☒ Yes

Subject Alternative Names (SANs)

Allow SANs Options : ☒ Yes

Products

AlphaSSL : ☒ Enabled

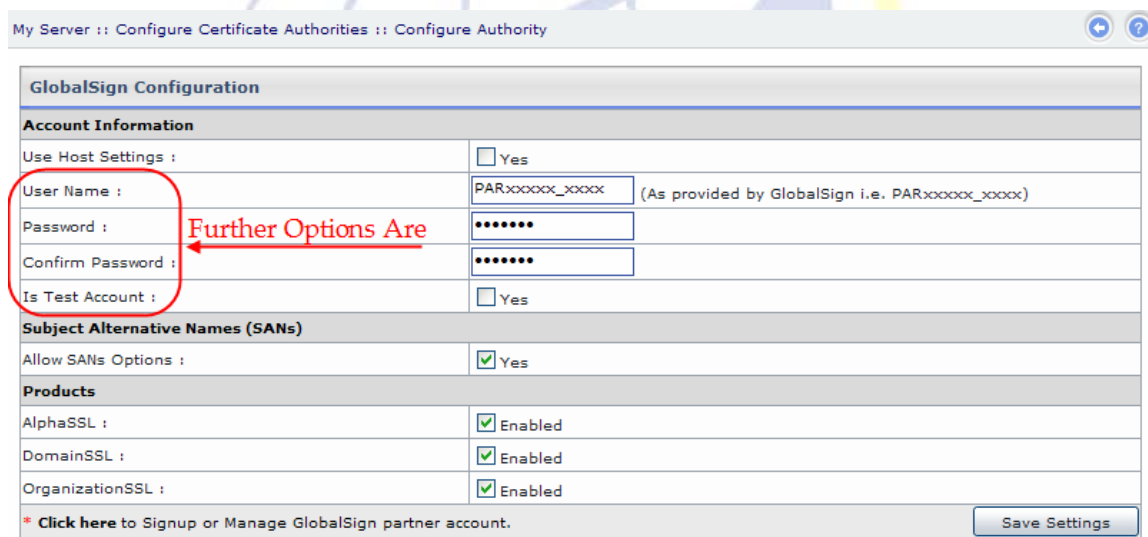
DomainSSL : ☒ Enabled

OrganizationSSL : ☒ Enabled

* [Click here](#) to Signup or Manage GlobalSign partner account. Save Settings

All the settings are same as **HOST** configuration settings. The only addition here at **RESELLER** level is “Use Host Settings”.

- e) Select “Yes” if you want to proceed with **HOST’S** settings. Otherwise, uncheck the checkbox. In case you unchecked the checkbox, it opens further options as:



My Server :: Configure Certificate Authorities :: Configure Authority

GlobalSign Configuration

Account Information

Use Host Settings : ☐ Yes

User Name : (As provided by GlobalSign i.e. PARxxxxx_xxxx)

Password :

Confirm Password :

Is Test Account : ☐ Yes

Subject Alternative Names (SANs)

Allow SANs Options : ☒ Yes

Products

AlphaSSL : ☒ Enabled

DomainSSL : ☒ Enabled

OrganizationSSL : ☒ Enabled

* [Click here](#) to Signup or Manage GlobalSign partner account. Save Settings



If you don’t want to proceed with the **HOST’S** settings then you must have a **GLOBALSIGN** partner’s account as you have to specify that same user credentials here in configuration. The configuration page has a link that directly takes you to the **GLOBALSIGN** website, where you can signup for a partner’s account, if you don’t have any.

All other configurations are same as stated before for **HOST ADMINISTRATOR**.

That's it! You have successfully configured **GLOBALSIGN** with **HC**.



After configuring **GLOBALSIGN** (The Certificate Issuing Authority) with **HC**, you can install SSL certificate on a website. For details of adding/installing SSL certificate in **HC**, refer to

http://hostingcontroller.com/english/support/HC8Manuals/HC_SSL-Certificate_Installation/HC_SSL-Certificate_Installation.pdf

Contact Us

In case of any ambiguity/query regarding **HC** and **GLOBALSIGN** configurations, please feel free to contact us at support@hostingcontroller.com

